



Coordinated Highways Action Response Team



State Highway Administration
Maryland Department of Transportation

Spanish Language Aid for Incident Response

¿Habra Usted Español?

Co-sponsor:



December 15th, 2005
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Instructions: Tap on the entry in the Table of Contents you want to translate. At the end of each translation page, tap “👉Back to Table of Contents” to return here.

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DO YOU SPEAK SPANISH?

¿Habla usted español?

Sí

o

No

DO YOU NEED HELP?

¿Necesita ayuda?

Sí

o

No

INTRODUCE YOURSELF

My name is

Me llamo _____

I work for the Highway Department

- Trabajo para el Departamento de Carreteras

I am a police officer

- Soy un policía

I am a fire fighter

- Soy un bombero

I am here to help you.

Estoy aquí para ayudarle

My service is free of charge.

Mi servicio es gratis.

I would like to ask you a few questions.

Quisiera hacerle algunas preguntas.

WHAT DO YOU NEED?

(Please point to the drawing)

¿Qué necesita usted? (Por favor apunte al dibujo)

Gasolina

Gasoline
(Follow-up on Page 5)



Agua para el vehículo

Water for Vehicle
(Follow-up on Page 6)



Arreglar una llanta (o goma) desinflada

Flat Tire Repair
(Follow-up on Page 7)



Un médico

A Doctor
(Follow-up on Page 19)



What do you need?

(Please point to the drawing)

¿Qué necesita usted? (Por favor apunte al dibujo)

Un mapa de las
carreteras

A road map
(Follow-up on Page 8)



Un teléfono

A telephone
(Follow-up on Page 10)



Una grua

A tow truck
(Follow-up on Page 15)



La Policía

The Police



GAS, WATER, FLAT TIRE, MAP, AND PHONE

I will give you some gasoline. No charge.

Le voy a dar gasolina. Gratis.

Please open the cap of the gasoline tank

Por favor abra la tapa del tanque de gasolina

I will open the gasoline tank cap for you

Abriré la tapa del tanque de gasolina para usted

Please start your vehicle

Por favor encienda su vehículo

I will put water in the radiator. No charge.

Le pondré agua en el radiador.
Gratis.

**Please open the hood of
your vehicle**

Por favor abra la
capilla (o capota) de
su vehículo



I will open the hood of your vehicle for you

Abriré la capilla (o capota) de su
vehículo para usted

I will change the flat tire for you. No charge.

Cambiaré la llanta ó goma desinflada para usted. Gratis.



Please open the trunk of your vehicle

Por favor abra el baúl de su vehículo

I will open the trunk of your vehicle for you.

Abriré el baúl de su vehículo

Please step out of your vehicle

Por favor sálgase de su vehículo

Please stand behind the guardrail for your safety

Por favor parese detrás de la baranda para su seguridad

Your vehicle is ready

Su vehículo está listo

I will give you a road map

Le daré un mapa de carreteras

You are here on the map

Usted está aquí en el mapa

Do you know where you want to go?

¿Sabe usted adonde quiere ir?

Sí

o

No

Do you know how to get to where you want to go?

¿Sabe usted cómo llegar adonde usted quiere ir?

Sí

o

No

Do you have the address of where you want to go?

¿Tiene usted la dirección de donde quiere ir?

Sí

o

No

Do you have the telephone number of where you want to go?

¿Tiene usted el número de teléfono de donde quiere ir?

Sí

o

No

Please write the telephone number here. (Paper & pen/pencil needed.)

Por favor escriba el número de teléfono aquí

.....

I will call to find out where it is for you

Llamaré para averiguar donde está

Please write the telephone number of the person you want to call here. (Paper & pen/pencil needed.)

Escriba por favor el número de teléfono de la persona que usted quiere llamar aquí

Please write your name here. (Paper & pen/pencil needed.)

Por favor escriba su nombre aquí

Please write the name of the person you want to call. (Paper & pen/pencil needed.)

Por favor escriba el nombre de la persona que usted quiere llamar aquí

Can that person speak English?

¿Puede esa persona hablar inglés?

Sí

o

No

I will start the call for you. No Charge

Empezaré la llamada telefónica para usted. Gratis.

MOVE YOUR VEHICLE OFF THE TRAVEL LANE

Is your vehicle working?

(If answer is “no” go to the pushing instruction on Page 14 or towing instructions on Page 15)

¿Esta trabajando su vehículo?

Sí

o

No

Please drive it to the side of the road that I point to.

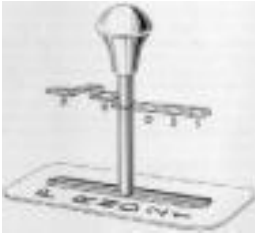
Por favor manéje su vehículo hacia el lado de la carretera que le estoy señalando

Please drive further to the side of the road that I point to

Por favor manéje su vehículo más hacia el lado de la carretera que le estoy señalando

I will push your vehicle to the side of the road that I point to.

Empujaré su vehículo hacia el lado de la carretera que le estoy señalando



Please put the gear in neutral

Por favor ponga el cambio en neutro

CALL FOR A TOW TRUCK

I will call a tow truck for you



Llamaré una grua para usted

Towing is not free. Do you have towing insurance?

Remolcar no es gratis. ¿Tiene usted el seguro de remolque?

Sí

o

No

Please show your driver's license, vehicle registration, and insurance paper to the police.

Por favor muestre su licencia, el registro de vehículo, y prueba del seguro a la policía.

Do you agree to pay for the towing service?

¿Esta usted de acuerdo en pagar por el servicio del remolque?

Sí

o

No

Do you want the truck driver to tow your vehicle to the nearest service station?

¿Quiere que el conductor de la grua lleve su vehículo a la estación de servicio mas cercana?

Sí

o

No

Do you want the truck driver to tow your vehicle to another location?

¿Quiere que el conductor de la grua lleve su vehículo a otro lugar?

Sí

o

No

Please write the address of that location here.

(Paper & pen/pencil needed.)

Por favor escriba la dirección aquí

I will call a tow truck for you now

Ahora llamaré una grua para usted

The tow truck will be here in _____ minutes.

(Paper & pen/pencil needed.)

La grua llegará en _____ minutos

I can give you a one-way ride to a location off the highway

Yo lo puedo llevar a un lugar alejado de la carretera

Please get in my vehicle

Por favor montese en mi vehículo

FIRST AID

Please point to the person who needs a doctor

Por favor señale a la persona que necesita un doctor

Do you feel pain on your body?

¿Siente dolor en su cuerpo?

Sí

o

No

Has this ever happened to you before?

¿Le ha sucedido a usted esto anteriormente?

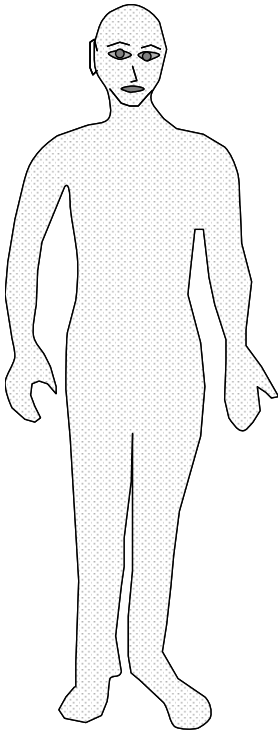
Sí

o

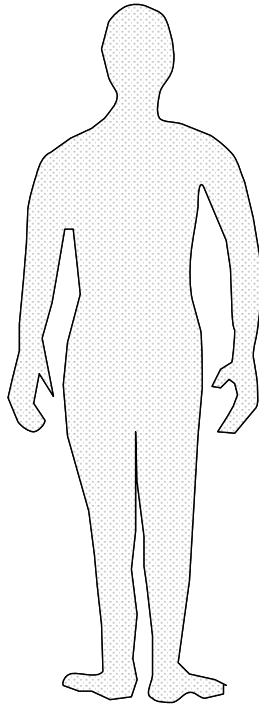
No

Please point to the drawing to show me where you have pain

Por favor señale al dibujo para mostrarme en donde tiene dolor



Frente
(Front)



Espalda
(Back)

Are you allergic to anything?

¿Tiene usted reacción alérgica a cualquier cosa?

Sí

o

No

Please write allergy here (paper & pen/pencil needed)

Por favor escriba la alergia aquí

Are you currently on medication?

¿Esta usted tomando alguna medicina?

Sí

o

No

Please write the medication here (paper & pen/pencil needed)

Por favor escriba la medicina aquí

Please write your age (in number). (Paper & pen/pencil needed.)

Por favor escriba su edad (en números)

Are you pregnant?

¿Está usted embarazada?

Sí

o

No

Are you giving birth?

¿Está usted dando a luz?

Sí

o

No

I will call an ambulance to take you to the hospital

Llamaré una ambulancia para llevarle al hospital

The hospital has a Spanish-speaking person to help you.

El hospital tiene a una persona que habla español para ayudarle

The ambulance is on its way.

La ambulancia está en camino

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MISCELLANEOUS ITEMS

Please drive carefully and have a good day.

Por favor maneje con cuidado y que tenga un buen día.

I am sorry, I cannot help you

Lo siento, que no le puedo ayudar

Please follow me

Sígame por favor

This *Spanish Language Aid for Incident Response* booklet was the idea and contribution of the Maryland State Highway Administration's CHART Emergency Traffic Patrol Technicians and their Supervisor at TOC-3 (College Park). This booklet was developed under the guidance of the Regional Operations Coordination (ROC) Committee of the Maryland National Capital Region. The ROC Committee includes members of Federal, State, and local agencies in Montgomery, Prince George's, Frederick, and Charles Counties. The Committee has initiated and accomplished many regional traffic incident management projects for the region and Maryland since 1996.

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